



Community Resource Guide



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BARBOUR COUNTY

Food Assistance

Human Resource Development Corporation – Eufaula

251 Spruce Circle, Eufaula, AL 36027
(334) 687-8372

Description: Food Pantry for the Eufaula area.

Eligibility: While access to assistance is available to everyone, priority is given to those who live in low-income households.

Hours: Mon - Fri 8am - 4:30pm

Human Resource Development Corporation – Clayton

11 East College Street, Clayton, AL 36016
(334) 775-8817

Description: Food Pantry for the Clayton area.

Eligibility: While access to assistance is available to everyone, priority is given to those who live in low-income households.

Hours: Mon - Fri 8am - 4:30pm

Clearing House of Barbour County

111 Jackson Street, Eufaula, AL 36027
(334) 687-2896
www.familyservicecenterbarbour.org

Description: Food Pantry for Barbour County.

Eligibility: Program serves low-income residents of Barbour County not currently receiving Food Stamps.

Hours: Mon - Thurs 9am - 3pm, Fri 9am - 12pm

Housing Assistance

Eufaula Housing Authority

737 South Orange Avenue, Eufaula, AL 36072
(334) 687-2451

Description: Program oversees both public housing and voucher programs, if available. Program owns and manages provides 377 units of public housing in the city limits of Eufaula. The Section 8 program administers 432 housing vouchers in both Barbour and Henry Counties.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Eufaula HA.

Hours: Mon - Fri 8am - 4:30pm



BARBOUR COUNTY

Housing Assistance *(cont.)*

Family Service Center: Barbour County Homeless Program

276 Highway 239 South, Clayton, AL 36016
(334) 687-2896

Description: Program may provide assistance in the form of shelter and food to homeless residents of Barbour County.

Hours: Mon - Fri 10am - 3pm

Transportation Assistance

Eufaula Barbour Transit Authority

560 East Boundary Street, Old TV McCoo School Complex, Eufaula, AL 36027
(334) 687-1242

Description: Provides transportation assistance to citizens of Eufaula. Passengers are asked to call 24 hours in advance to schedule appointments.

Eligibility: Available to citizens of Eufaula.

Hours: Mon - Fri 6am - 5pm

Social Assistance

Barbour County Department of Human Resources

276 Highway 239 South, Clayton, AL 36016
(334) 775-2000
www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. This entity also can provide food assistance through its Supplemental Nutrition Assistance Program (SNAP).

Eligibility: Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training. SNAP is available to low and no-income individuals and families.

Hours: Mon - Fri 8am - 4:30pm



BULLOCK COUNTY

Food Assistance

Bullock County Food Pantry

101 Powell Street, Union Springs, AL 36089
(334) 738-2720

Description: Food Pantry for the Union Springs area.

Eligibility: Serves Bullock County residents and/or special needs population.

Hours: Third Thursday of Every Month, 2pm - 4pm, subject to change

First Missionary Baptist Church

106 Holcombe Avenue Southeast, Union Springs, AL 36089
(334) 738-3317

Description: Food Pantry for the Union Springs area.

Hours: No standard hours, applicants need to call for appointment.

Housing Assistance

Pre K – K12 Homeless Assistance Program

Bullock County Schools, 108 Hardaway Avenue, Union Springs, AL 36089
(334) 738-2860
linda.jackson@bullockco.org

Description: Program ensures homeless students in grades Pre-K-12 in Bullock County have certain needs, including housing, met so they can have a successful education.

Eligibility: Program is available to children with very low income and/or risk of homelessness.

Hours: Mon - Fri 9am - 3pm

Union Springs Housing Authority

303 South Martin Luther King Boulevard, Union Springs, AL 36072
(334) 738-2650

Description: Program oversees both public housing and voucher programs, if available.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Union Springs HA.

Hours: Mon - Fri 8am - 4:30pm



BULLOCK COUNTY

Transportation Assistance

Access Mobility Transportation Services

3599 Trevon Court, Opelika, AL 36801
(334) 384-9419

Description: Provides transportation for ambulatory passengers with Medicaid in Bullock, Chambers, Lee, Macon, and Russell counties. Non-Emergency Transportation (NET) voucher required.

Eligibility: Serves individuals with active Alabama Medicaid.

Hours: Mon - Fri 5:30am - 6pm

Social Assistance

Organized Community Action Program (OCAP) Direct Aid Services – Bullock County (Union Springs)

510 Mimosa Court, Union Springs, AL 36089
(334) 738-3848
www.ocabtroy.com

Description: Program provides emergency assistance to unemployed, under-employed, and less than fully employed people. If these individuals are without means to provide for themselves when funds are available, OCAP can make a one-time rent/mortgage payment to prevent eviction, possibly motel payment assistance and a one-time utility payment to provide persons with assistance through crisis times in their life. The Weatherization program assists in achieving a healthy living environment and to reduce energy consumption in the dwellings of low-income persons to aid those households least able to afford high energy cost.

Eligibility: Eligible persons include those with very low income, disabled, and/or elderly and have no means available to assist themselves. Those eligible for the Fatherhood/Motherhood Initiative Program will be referred to the program through the Child Support Court system and the Department of Human Resources.

Hours: Mon, Tues, Thurs: 7:30am - 4pm



CHAMBERS COUNTY

Food Assistance

Circle of Care Center for Families

14 Medical Park, Valley, AL 36854
(334) 768-4091

Description: Food Pantry for the Chambers area.

Eligibility: Chambers County residents with low or no income.

Hours: Mon - Fri 8am - 5pm

Beulah United Methodist Church

5165 Lee Road 270, Valley, AL 36872
(334) 745-4755

Description: Provides food, clothing, and household items for residents of Chambers County.

Eligibility: Chambers County residents with low or no income.

Hours: Every other Tuesday 11:00 am to 1:00 pm

Housing Assistance

Valley Housing Authority

1 Boyd Circle, Valley, AL 36854
(334) 756-9354

Description: Program oversees both public housing and voucher programs, if available. Program owns and manages provides multiple apartments and homes. The Section 8 program administers housing vouchers in the Valley and Lanett areas.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like.

Hours: Mon - Fri 8am - 4:30pm

Garden Greene Apartments

501 S 8th Street, Lanett, AL 36863
(334) 642-3474

Description: Complex provides low-income housing in Lanett. This location is eligible for Housing Choice Vouchers.

Eligibility: Persons must meet Section 8 housing requirements.

Hours: Mon - Fri 9am - 4pm



CHAMBERS COUNTY

Transportation Assistance

KidOne

110 12th Street North, Birmingham, AL 35203

(205) 978-1000

www.kidone.org

Description: Provides transportation assistance to children and pregnant women throughout central and eastern Alabama. Wheelchair Lift-equipped vans are available.

Eligibility: Provides service to children and pregnant women.

Hours: Mon - Fri 8am - 5pm

Access Mobility Transportation Services

3599 Trevon Court, Opelika, AL 36801

(334) 384-9419

Description: Provides transportation for ambulatory passengers with Medicaid in Bullock, Chambers, Lee, Macon, and Russell counties. Non-Emergency Transportation (NET) voucher required.

Eligibility: Serves individuals with active Alabama Medicaid.

Hours: Mon-Fri 5:30am - 6:00pm

Social Assistance

Chambers County Department of Human Resources

410 9th Avenue Southwest, LaFayette, AL 36862

(334) 864-4000

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. This entity also can provide food assistance through its Supplemental Nutrition Assistance Program (SNAP).

Eligibility: Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training. SNAP is available to low and no-income individuals and families.

Hours: Mon - Fri 8am - 4:30pm



COFFEE COUNTY

Food Assistance

Human Resource Development Corporation – Enterprise

100 George Wallace Drive, Enterprise, AL 36330
(334) 347-0881

Description: Food Pantry for Coffee County.

Eligibility: Serves low to no-income residents of Coffee County.

Hours: Mon - Fri 8am - 4:30pm

Christian Mission Centers

231 Geneva Highway, Enterprise, AL 36330
(334) 393-2607

Description: Provides food and clothing for residents of Coffee County.

Eligibility: Coffee County residents with low or no income.

Hours: Mon - Fri 8:30am - 5pm

Good Samaritan Helping Hands

708 South Main Street, Enterprise, AL 36330
(334) 477-3816

Description: Provides food and clothing for residents of Coffee County.

Eligibility: Coffee County residents with low or no income.

Hours: Wed - Sat 10am - 5pm

Housing Assistance

Enterprise Housing Authority

391 Mildred Street, Enterprise, AL 36330
(334) 347-2538

Description: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Valley HA.

Hours: Mon - Fri 9am - 4pm

Enterprise Resource Development

100 George Wallace Drive, Enterprise, AL 36331
(334) 347-0881

Description: Service is a HUD approved counseling agency. Service provides counseling for mortgage delinquency and default resolution. Counsels and assists



COFFEE COUNTY

Housing Assistance *(cont.)*

in purchasing homes and locating affordable housing.

Eligibility: Service is for low income individuals and families searching for affordable housing.

Hours: Mon - Fri 9am - 4pm

Transportation Assistance

SMILE Transportation

451 Daleville Avenue, Suite 113, Daleville, AL – 36322

(334) 475-4068

Description: Provides non-emergency medical transportation for people with Medicaid and most forms of health insurance. The service operates throughout Alabama and can accommodate people with ambulatory needs and/or those who need wheelchair accessible transportation.

Eligibility: Provides service to individuals with Medicaid through Non-Emergency Transportation (NET) vouchers.

Hours: Mon - Fri 8am - 5pm

Social Assistance

Coffee County Department of Human Resources

3881 Salem Road, Enterprise, AL 36330

(334) 348-2000

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. This entity also can provide food assistance through its Supplemental Nutrition Assistance Program (SNAP).

Eligibility: Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training. SNAP is available to low and no-income individuals and families.

Hours: Mon - Fri 8am - 4:30pm



COVINGTON COUNTY

Food Assistance

Christian Services Center

403 South 3 Notch Street, Andalusia, AL 36420

(334) 222-3257

Description: Food Pantry for the Andalusia area.

Eligibility: Covington County residents with low or no income.

Hours: Mon - Fri 8am - 4:30pm

Christian Service Center - Opp

107 North Whaley Street, Opp, AL 36467

(334) 493-4244

Description: Provides food, clothing, and household items for residents of Opp area.

Eligibility: Covington County residents with low or no income.

Hours: Mon, Thurs 9am - 12pm

Saint Vincent De Paul Society

500 Sanford Road, Andalusia, AL 36420

(334) 222-4858

Description: Provides food, clothing, and household items for residents of Andalusia area.

Eligibility: Covington County residents with low or no income. Two forms of ID and proof of income are required.

Hours: Mon 10am - 3pm

Crisis That Resolve Interactive Behavior Solutions

1209 East 3 Notch Street, Andalusia, AL 36420

(334) 222-1935

Description: Provides food, clothing, and household items for residents of Andalusia area.

Eligibility: Covington County residents with low or no income. Two forms of ID and proof of income are required.

Hours: Call for assistance and hours.

Housing Assistance

OCAP Covington County Direct Aid Services

23952 Highway 55 Bypass, Suite 3, Andalusia, AL 36420

(334) 428-2660

www.ocaptroy.com

Description: Program provides emergency assistance to unemployed, under-employed, and less than fully employed people. If these individuals are without means to provide for themselves when funds are available, OCAP can make a one-time rent/mortgage payment to prevent eviction, possibly motel payment assistance and a one-



COVINGTON COUNTY

Housing Assistance *(cont.)*

time utility payment to provide persons with assistance through crisis times in their life. The Weatherization program assists in achieving a healthy living environment and to reduce energy consumption in the dwellings of low-income persons to aid those households least able to afford high energy cost.

Eligibility: Eligible persons include those with very low income, disabled, and/or elderly and have no means available to assist themselves. Those eligible for the Fatherhood Initiative Program will be men will be referred to the program through the Child Support Court system and the Department of Human Resources.

Hours: Mon - Fri 8am - 4:30pm

Transportation Assistance

Covington Area Transit System (CATS)

Covington County Administration Building
260 Hillcrest Drive, Andalusia, AL 36240
(334) 428-2667

Description: Provides curb to curb transportation for the Covington County area. Wheelchair Lift-equipped vans are available. Passengers are asked to call 24 hours in advance to schedule appointments.

Eligibility: Provides service to all citizens of Covington County.

Hours: Mon - Fri 8am - 5pm; Scheduling is Mon - Fri 8am - 3pm

Social Assistance

Covington County Department of Human Resources

1515 Martin Luther King Jr Expressway, Andalusia, AL 36420
(334) 427-7900
www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Hours: Mon - Fri 8am - 4:30pm



DALE COUNTY

Food Assistance

Salvation Army - Coffee and Dale Counties

1177 Andrews Avenue, Suite E, Ozark, AL 36360
(334) 445-3070

Description: Food Pantry for the areas of Coffee and Dale County.
Eligibility: Current Alabama-issued ID and electric bill are required.
Hours: Mon - Fri 9am - 5pm

Ozark Praise and Worship

185 Bermuda Street, Ozark, AL 36360
(334) 445-3070

Description: Food Pantry for the Ozark area.
Eligibility: Ozark residents with low to no income.
Hours: By appointment, all interested parties should call.

Dale County Rescue Mission

182 Martin Street, Ozark, AL - 36360
(334) 774-6553

Description: Soup Kitchen and Homeless Shelter for the Ozark area.
Eligibility: Ozark residents with low to no income
Hours: Serves three meals a day seven days a week.

Housing Assistance

Dale County Rescue Mission

182 Martin Street, Ozark, AL 36360
(334) 774-6553

Description: Program provides multiple services including a homeless shelter, utilities assistance, Section 8 housing assistance, Veteran assistance, and a soup kitchen that serves three meals a day seven days a week.

Eligibility: Program provides temporary cash assistance for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training. Other programs vary in eligibility but generally assist low to no-income individuals and families within Dale County.

Hours: Mon - Fri 8am - 4:30pm

Ozark Housing Authority

241 Ed Lisenby Drive, Ozark, AL 36360
(334) 774-8210

Description: Program oversees both public housing and voucher programs, if available.
Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive



DALE COUNTY

Housing Assistance *(cont.)*

screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Ozark HA.

Hours: Mon - Fri 8am - 4:30pm

Transportation Assistance

SMILE Transportation

451 Daleville Avenue, Suite 113, Daleville, AL 36322

(334) 475-4068

Description: Provides non-emergency medical transportation for people with Medicaid and most forms of health insurance. The service operates throughout Alabama and can accommodate people with ambulatory needs and/or those who need wheelchair accessible transportation.

Eligibility: Provides service to individuals with Medicaid through Non-Emergency Transportation (NET).

Hours: Mon - Fri 8am - 5pm

Social Assistance

Dale County Department of Human Resources

513 Carroll Avenue, Ozark, AL 36360

(334) 445-4900

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Eligibility: Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

SNAP is available to individuals and families.

Hours: Mon - Fri 8am - 4:30pm



GENEVA COUNTY

Food Assistance

Human Resource Development Corporation – Geneva County

10470 West State Highway 52, Samson, AL 36477
(334) 898-9914

312 West Magnolia Street, Geneva, AL 36340
(334) 684-6443

Description: Food Pantry for Geneva County.

Eligibility: Provides assistance to all residents of Geneva County

Hours: Mon - Fri 8am - 4:30pm

Greater Pleasant Valley Mb Church

505 Broad Street, Samson, AL – 36477
(334) 898-2298

Description: Food Pantry and temporary shelter for Geneva County.

Eligibility: Provides assistance to residents of Geneva County.

Hours: *Call for assistance and hours.*

Housing Assistance

Southeast AL Community Action Partnership (SEACAP) Emergency Housing Assistance Program

100 George Wallace Drive, Enterprise, AL 36330
(334) 248-6091

Description: Program offers multiple services. Program provides counseling and homebuyer education. Program can provide emergency shelter for recent homeless. Program may offer of rent and/or utilities payment assistance if eligible individuals are at least one month behind in rent. Agency can also provide some food and clothing assistance, with specific programs for children and seniors.

Eligibility: All clients eligible for utilities, housing, and food assistance will live in Barbour, Coffee, Geneva, Henry, Dale, or Houston counties and will have suffered a loss of income within previous two months. The Brown Bag program is for seniors 60 years or older and requires proof of income. Child Food Program and School Supplies Program are for children of low to no income families.

Hours: Mon - Fri 8am - 4:30pm

Hartford Housing Authority

207 Newton Street, Hartford, AL 36344
(334) 588-3303 or (334) 774-8210

Description: Program oversees both public housing and voucher programs, if available. Program manages multiple units across the city.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass



GENEVA COUNTY

Housing Assistance *(cont.)*

comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Hartford HA.

Hours: Mon - Fri 8am - 4:30pm

Social Assistance

Geneva Christian Mission Direct Aid Services

801 East Town Avenue, Geneva, AL 36340

(334) 248-6091

Description: Program may be able to assist those in need of rent payment assistance if they are at least one month behind in rent. Agency can also provide some food and clothing assistance.

Eligibility: All eligible clients will have suffered a loss of income within previous two months.

Hours: Mon - Fri 8am - 5:30pm

Human Resource Development Corporation – Geneva County

10470 West State Highway 52, Samson, AL 36477

(334) 898-9914

312 West Magnolia Street, Geneva, AL 36340

(334) 684-6443

Description: Program provides budgetary counseling, senior care, children's education, and energy assistance to low-income households.

Eligibility: Provides assistance to all residents of Geneva County. Utilities assistance is for low to no income residents of Geneva County.

Hours: Mon - Fri 8am - 4:30pm



HENRY COUNTY

Food Assistance

Human Resource Development Corporation – Abbeville

107 Kirkland Street, Abbeville, AL 36310

(334) 585-3170

Description: Food Pantry for Henry County.

Eligibility: While access to assistance is available to everyone, priority is given to those who live in low-income households.

Hours: Mon - Fri 8am - 4:30pm

Judson Baptist Association Christian Ministry Center

532 Ozark Road, Abbeville, AL 36310

(334) 585-3274

Description: Food Pantry for Henry County.

Eligibility: Serves Henry County residents. Need proof of address, income, photo ID, Social Security number, and number living in household.

Hours: Tues: 9am - 4pm

Housing Assistance

Headland Housing Authority

225 Boynton Street, Headland, AL 36345

(334) 693-2525

Description: Program oversees both public housing and voucher programs, if available. Program owns and manages 1 facility with 50 units across the city.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Headland HA.

Hours: Mon - Fri 8am - 4:30pm



HENRY COUNTY

Social Assistance

Henry County Department of Human Resources – Family Assistance

507 Kirkland Street, Abbeville, AL 36310

(334) 585-4100

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Hours: Mon - Fri 8am -4:30pm



HOUSTON COUNTY

Food Assistance

Wiregrass Area Food Bank

382 Twitchell Road, Dothan, AL 36303
 (334) 794-9775
www.wiregrassfoodbank.com

Description: Food Pantry for the much of southeastern Alabama.

Eligibility: Provides food to a number of pantries throughout the area. It is preferred to get food through these subsidiaries. Please call or visit website for list of partnered agencies.

Hours: Mon - Fri 9am - 5pm

Salvation Army - Dothan

1001 South Bell Street, Dothan, AL 36301
 (334) 792-1911
www.salvationarmyalm.org/dothan

Description: Food Pantry for the Dothan.

Eligibility: Current Alabama-issued ID and electric bill are required.

Hours: Mon, Wed, Fri 9am - 4pm

Catholic Social Services

557 West Main Street, Dothan, AL 36301
 (334) 222-4858
www.cssdothan.org

Description: Provides food, clothing, and household items for residents of Dothan area.

Eligibility: Dothan residents with low or no income. Proof of residency is required.

Hours: Mon - Fri 8:30am - 4:30pm

Housing Assistance

Dothan Housing Authority

602 South Lena Street, Dothan, AL 36301
 (334) 794-6713

Description: Program is a public housing agency in Dothan, Alabama that participates in the Section 8 Housing Choice Voucher, Public Housing, Family Self-sufficiency, and Rental Assistance Demonstration programs. This program consists of 670 apartments and homes.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Dothan HA.

Hours: Mon - Fri 8am - 4:30pm



HOUSTON COUNTY

Transportation Assistance

SMILE Transportation

451 Daleville Avenue, Suite 113, Daleville, AL 36322
(334) 475-4068

Description: Provides non-emergency medical transportation for people with Medicaid and most forms of health insurance. The service operates throughout Alabama and can accommodate people with ambulatory needs and/or those who need wheelchair accessible transportation.

Eligibility: Provides service to individuals with Medicaid through Non-Emergency Transportation (NET) vouchers.

Hours: Mon - Fri 8am - 5pm

Social Assistance

Baptist Ministry Center

1306 Ross Clark Circle, Dothan, AL 36301
(334) 699-2855

Description: This program provides Utility Payment Assistance, Rental Assistance, Food, and Clothing Assistance.

Hours: Clients are seen on a “first come, first serve” basis, Tuesdays and Thursdays. Doors open at 8:00am. Due to limited volunteers, funds, and times, only a certain number of clients will be seen each day. (Line starts forming between 6am and 7am).

Houston County Department of Human Resources – Family Assistance

1605 Ross Clark Circle, Dothan, AL 36301
(334) 677-0400
www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Hours: Mon - Fri 8am - 4:30pm



LEE COUNTY

Food Assistance

Food Bank of East Alabama

355 Industry Drive, Auburn, AL 36832
 (334) 821-9006
www.foodbankofeastalabama.com

Description: Food Pantry for the much of eastern Alabama.

Eligibility: Provides food to a number of pantries throughout the area. It is preferred to get food through these subsidiaries. Please call or visit website for list of partnered agencies.

Hours: Mon - Fri 9am - 5pm

Salvation Army – Lee County

1038 Opelika Road, Auburn, AL 36830
 (334) 826-0073
www.salvationarmyalm.org/lee-county

Description: Food Pantry for the Auburn and Opelika areas.

Eligibility: Current Alabama-issued ID and electric bill are required.

Hours: Mon - Thurs 9am - 12pm

Housing Assistance

Opelika Housing Authority

1706 Toomer Street, P.O. Box 786, Opelika, AL 36803
 (334) 745-4171
www.opelikaha.org

Description: Program is a public housing agency in Opelika, Alabama that participates in the Section 8 Housing Choice Voucher, Public Housing, Family Self-sufficiency, and Rental Assistance Demonstration programs. This program consists of 634 apartments and homes at ten different sites in both Opelika and Camp Hill.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, employers, social service agencies, and court records.

Hours: Mon - Fri 8am - 5pm

Domestic Violence Intervention Center

2000 Pepperell Parkway, P.O. Box 2183, Opelika, AL 36875
 (334) 749-1515

Description: Program provides shelter, referrals, and hotlines for individuals in the East Alabama area. Program can provide case management and job training. Main building has 14 beds.

Eligibility: Meant for women and children in duress and adult men who are victims of domestic violence.

Hours: Mon - Fri 8am - 5pm



LEE COUNTY

Transportation Assistance

Lee-Russell Public Transit

2207 Gateway Drive, Opelika, AL 36801

(334) 749-9092

www.lrcog.com/LRPT.html

Description: Provides inexpensive transportation for people within the Lee and Russell County areas. Service is curb to curb only and will allow for medical will-calls. Company can provide wheelchair accessible transportation.

Eligibility: Available to all residents of Lee and Russell County.

Anyone under age 14 must be accompanied by an adult.

Hours: Mon - Fri 6am - 6pm

Aright Ride Transportation

4333 Live Oak Drive, Auburn, AL 36830

(334) 209-4848

Description: Provides non-emergency medical transportation for people with Medicaid and most forms of health insurance. The service operates throughout Alabama and can accommodate people are not ambulatory and/or require wheelchair accessible transportation.

Eligibility: Provides service to individuals in the Auburn/Opelika area with Medicaid through Non-Emergency Transportation (NET) vouchers.

Hours: Mon - Fri 8am -6pm; Sat 9am - 5pm

Housing Assistance

Lee County Department of Human Resources

1715 Corporate Drive, Opelika, AL 36801

(334) 737-7778

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Hours: Mon - Fri 8am - 4:30pm



MACON COUNTY

Food Assistance

The Macon County Food Pantry

3101 Daly Street, Tuskegee, AL 36088

(334) 226-0272

www.maconcouncil.org/food-pantry.html

Description: Food Pantry for Tuskegee and surrounding area.

The service operates out of Bethel Missionary Baptist Church.

Hours: The 2nd and 4th Tuesday of each month 11am - 1pm

Housing Assistance

Tuskegee Housing Authority

2901 Davison Street, Tuskegee, AL 36088

(334) 727-0459

Description: Program is a public housing agency in Tuskegee, Alabama that participates in the Section 8 Housing Choice Voucher, Public Housing, Family Self-sufficiency, and Rental Assistance Demonstration programs. This program consists of three different sites in Tuskegee.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, employers, social service agencies, and court records.

Hours: Mon - Fri 8am - 5pm

Transportation Assistance

Access Mobility Transportation Services

3599 Trevon Court, Opelika, AL 36801

(334) 384-9419

Description: Provides transportation for ambulatory passengers with Medicaid in Bullock, Chambers, Lee, Macon, and Russell counties. Non-Emergency Transportation (NET) voucher required

Hours: Mon - Fri 5:30am - 6pm

Macon County Public Transportation

101 East Rosa Parks Avenue, Tuskegee, AL - 36803

(334) 724-2256

Description: Provides non-emergency transportation Macon County residents.

Eligibility: Provides service to individuals with Medicaid through Non-Emergency Transportation (NET) vouchers.

Hours: Mon-Fri 8:00am - 4:30pm

Scheduling Hours: Mon - Fri 8:00am - 2:00pm



MACON COUNTY

Transportation Assistance *(cont.)*

KidOne

110 12th Street North, Birmingham, AL 35203
(205) 978-1000
www.kidone.org

Description: Provides transportation assistance to children and pregnant women throughout central and eastern Alabama. Wheelchair Lift-equipped vans are available.

Eligibility: Provides service to children and pregnant women.

Hours: Mon - Fri 8am - 5pm

Social Assistance

Macon County Department of Human Resources

404 North Main Street, Tuskegee, AL 36083
(334) 725-2100
www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, other housing authorities, employers, social service agencies, court records and the like. Under the Section 8 program, the family is declared eligible based on income and criminal history checks by the Macon County HA.

Hours: Mon - Fri 8am - 4pm



PIKE COUNTY

Food Assistance

Salvation Army – Troy

509 South Brundidge Street, Troy, AL 36081
(334) 808-1069

Description: Food Pantry for Troy and surrounding area.

Eligibility: Current Alabama-issued ID and electric bill are required.

Hours: Mon - Fri 8am - 5pm

Collegedale Church of Christ

701 John M Long Drive, Troy, AL 36081
(334) 566-5110

Description: Provides food, clothing, and household items for residents of Pike County area.

Eligibility: Pike County residents with low or no income. Proof of residency is required.

Hours: Mon - Fri 8am - 5pm

Housing Assistance

Troy Housing Authority

201 Segars Street, Troy, AL 36079
(334) 727-0459

Description: Program is a public housing agency in Troy, Alabama that participates in the Section 8 Housing Choice Voucher, Public Housing, Family Self-sufficiency, and Rental Assistance Demonstration programs. This program consists of multiple sites in the Troy area.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, employers, social service agencies, and court records.

Hours: Mon - Thurs 7:30am - 4:30pm; Fri 7:30am -12pm

Transportation Assistance

Pike Area Transit System

113 Segars Street, Troy, AL 36081
(334) 674-2451 or (888) 745-3826

Description: Provides inexpensive transportation for people within the Pike County area. Service is curb to curb only and must be scheduled 24 hours in advance. Company can provide wheelchair accessible transportation.

Eligibility: Available to all residents of Pike County. There is no charge for children under 10 years old.

Hours: Mon - Fri 5am - 5pm; Scheduling is Mon - Fri 8am - 3pm



PIKE COUNTY

Social Assistance

**Organized Community Action Program (OCAP) Direct
Aid Services – Pike County**

507 North Three Notch Street, Troy, AL 36081

(334) 566-1712

www.ocaptroy.com

Description: Program provides emergency assistance to unemployed, under-employed, and less than fully employed people. If these individuals are without means to provide for themselves when funds are available, OCAP can make a one-time rent/mortgage payment to prevent eviction, possibly motel payment assistance and a one-time utility payment to provide persons with assistance through crisis times in their life. The Weatherization program assists in achieving a healthy living environment and to reduce energy consumption in the dwellings of low-income persons to aid those households least able to afford high energy cost.

Eligibility: Eligible persons include those with very low income, disabled, and/or elderly and have no means available to assist themselves. Those eligible for the Fatherhood Initiative Program will be men will be referred to the program through the Child Support Court system and the Department of Human Resources.

Hours: Mon, Tues, Thurs: 7:30am - 4pm



RUSSELL COUNTY

Food Assistance

Food Bank of East Alabama

355 Industry Drive, Auburn, AL 36832
 (334) 821-9006
www.foodbankofeastalabama.com

Description: Food Pantry for the much of eastern Alabama.

Eligibility: Provides food to a number of pantries throughout the area. It is preferred to get food through these subsidiaries. Please call or visit website for list of partnered agencies.

Hours: Mon - Fri 9am - 5pm

Central Baptist Church

1501 Broad Street, Phenix City, AL 36867
 (334) 298-0923
www.centrallive.org

Description: Provides food, clothing, and household items for residents of Russell County area.

Eligibility: Russell County residents with low or no income. Proofs of residency and income are required.

Hours: Third Thursday of each month 9:30am-1:30pm

Housing Assistance

Phenix City Housing Authority

200 16th Street, Phenix City, AL 36867
 (334) 664-9991

Description: Program is a public housing agency in Phenix City, Alabama that participates in the Section 8 Housing Choice Voucher, Public Housing, Family Self-sufficiency, and Rental Assistance Demonstration programs. This program consists of 934 apartments and homes at six different sites throughout Russell County.

Eligibility: Under the Public Housing Program, the applicant must qualify as a family and be under the HUD prescribed income limits. The head of household must be 19 years of age or older or 18 years old and married. The applicant must pass comprehensive screening which includes background checks on criminal history, previous landlord references, employers, social service agencies, and court records.

Hours: Mon - Fri 8am - 5pm

Crisis Center of Russell County

910 14th Street, Phenix City, AL 36867
 (334) 297-4435 (Office) or (334) 297-4401 (24-hour hotline)
www.ccofrc.com

Description: Program provides shelter, referrals, and hotlines for individuals in the Phenix City area. Program can provide case management, legal



RUSSELL COUNTY

Housing Assistance *(cont.)*

assistance, and job training.

Eligibility: Women and children in duress, adult men who are the victims of domestic violence.

Hours: Mon - Fri 8am - 5pm

Transportation Assistance

Lee-Russell Public Transit – Phenix City Express

2207 Gateway Drive, Opelika, AL 36801

(334) 749-9092

www.lrcog.com/LRPT.html

Description: Provides inexpensive transportation for people within the Lee and Russell County areas. Service is curb to curb only and will allow for medical will-calls. Service operates a fixed route and paratransit service within the city limits of Phenix City. Service also offers a paratransit service into Columbus, GA for medical visits only. Company can provide wheelchair accessible transportation.

Eligibility: Available to all residents of Russell County. Children under 14 must be accompanied by an adult.

Hours: Mon - Fri 8am - 4pm

Johnson's Express

990 Lee Road 203, Salem, AL 36874

(334) 298-3957

Description: Provides non-emergency medical transportation for people with Medicaid and most forms of health insurance. The service operates throughout Alabama and can accommodate people with ambulatory needs and/or those who need wheelchair accessible transportation.

Eligibility: Provides service to individuals in the Auburn/Opelika area with Medicaid through Non-Emergency Transportation (NET) vouchers.

Hours: Mon - Fri 7am - 5pm

Social Assistance

Russell County Department of Human Resources

1901 Opelika Road, Phenix City, AL 36867

(334) 214-5780

www.dhr.alabama.gov

Description: Program provides various forms of assistance including child support services, adult welfare, and social services. Temporary Assistance for Needy Families (TANF) provides for basic needs for low income families with children under age 18 or age 19 if s/he is a full time student in a secondary school or in the equivalent level of vocational or technical training.

Hours: Mon - Fri 8am - 4:30pm



General Assistance Information

211 Alabama

Dial 2-1-1 or text or call 888-421-1266

www.211connectsalabama.org

Description: Service helps with locating assistance for basic human needs, government information, employment support, and health resources.