



Community Resource Guide

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JEFFERSON COUNTY

Food Programs

The Salvation Army – Bessemer Salvation Station

(205) 425-4303

525 13th Street, Bessemer, AL 35020

www.salvationarmyusa.org

Description: Food Assistance.

Services: Food Assistance.

Hours: Monday – Friday | 9:00 am – 4:00 pm

Eligibility: Qualified applicants.

Intake Procedure: By appointment only. Call and leave name and phone number and call will be returned.

Community Food Bank of Central Alabama

(205) 942-8911

107 Walter Davis Drive, Birmingham, AL 35209

www.feedingal.org

Description: Food assistance options available through website.

Services: Food Assistance.

Hours: Monday – Friday | 7:30 am – 4:00 pm

Eligibility: Jefferson, Shelby, and other counties throughout state.

Intake Procedure: On webpage: Click *Find Food* to see the Agency Finder Tool, Find Distribution Calendar and Summer Meal Programs.

Community Care Development Network

(205) 238-5506

1920 Old Springville Road, Center Point, AL 35215

www.ccommunitycaredn.org

Description: Food Hubs throughout Jefferson County.

Services: Emergency food boxes, 40-80 lbs.

Hours: Tuesday – Thursday | 10:00 am – 4:00 pm. Distribution times and days vary at each site.

Eligibility: Jefferson County Residents

Intake Procedure: Go to website, click on *Programs & Services Tab > Life Services Program > Community Food Hubs > select the food hub of your choice > complete registration form.*

Grace Klein Community

(205) 490-7516

2652 Old Rocky Ridge Road, Vestavia, AL 35216

www.gracekleincommunity.com

Description: Food support drive-thru sites.

Services: Food support drive thru sites in Jefferson and Shelby Counties.

Hours: Monday – Friday | 9:00 am – 5:00 pm. Distribution times and days vary at each site.

Eligibility: Available to all.

Intake Procedure: Go to website. Click on *Our Services > Local > Food > "Click Here to find drive-thru sites near you."*



JEFFERSON COUNTY

Food Programs (cont.)

Serving You Ministries

(205) 777-3653

6523 1st Avenue North, Birmingham, AL 35206

www.servingyou.org

Description: Food Assistance in addition to other services.

Services: Assistance in education, child care, job readiness, safe and affordable housing, health and nutrition, and crisis relief through our hub partnerships.

Hours: Monday – Thursday | 8:30 - 4:30 pm; Sunday | 1:30 pm - 4:00 pm;

Closed Friday and Saturday.

Eligibility: Residents of Birmingham area.

Intake Procedure: Secure an appointment for food online at www.servingyou.org. Click the *Need Help tab* > thoroughly read the page before proceeding > Call (205) 777-3653.

Birmingham AIDS Outreach

(205) 322-4197

205 32nd Street South, Birmingham, AL 35233

www.birminghamaidsoutreach.org

Description: Provides food closet, clothing closet, support groups, counseling, transportation assistance, legal services, secondary prevention education, emergency financial assistance for medically-needed items, primary prevention education, co-pays for medicine, youth advisory council.

Services: Food & personal supplies offered one time per month, must call for appointment.

Hours: Monday, Tuesday, and Thursday | 9:00 am – 6:00 pm;

Wednesday | 10:00 am – 6:00 pm; Friday | 9:00 am – 1:00 pm

Eligibility: Must live in Birmingham.

Intake Procedure: Written documentation of positive HIV or AIDS from MD or NP stating the need of services.

Bridge Ministries

(205) 930-0309

1016 19th Street South, Birmingham, AL 35205 (Located inside Southside Baptist Church)

www.bridgeministriesbham.org

Description: Works to prevent homelessness in Birmingham by providing direct emergency assistance to at-risk individuals and families.

Services: Emergency assistance with rent and utilities, temporary lodging, food and case management.

Hours: Phones open Monday – Thursday | 8:30 am – 12:30 pm. Appointment required.

Eligibility: Must live in Birmingham.

Intake Procedure: Must call to determine eligibility.



JEFFERSON COUNTY

Food Programs *(cont.)*

Catholic Center of Concern

(205) 786-4388

712 4th Court West, Birmingham, AL 35204

www.bhmdiocese.org

Description: Provides food and clothing in real emergency situations. Needs determined by personal interview. (Please Call First).

Services: Food pantry and general clothing provision.

Hours: Monday – Friday | 8:30 am – 12:30 pm.

Eligibility: Real emergency situations. Needs determined by personal interview. Serves all areas.

Intake Procedure: Written referrals from social workers, proper identification, social security card, official proof of current address. Please do not leave messages when you call.

Food Stamps/SNAP

Jefferson County Department of Human Resources

(205) 423-4200

2001 12th Avenue North, Birmingham, AL 35234

www.dhr.alabama.gov/county-office-contact

Email: fs@dhr.alabama.gov

Description: Services intake (information and referral for emergency needs), contract services (day care, group homes, mental health, etc.), foster homes for adults, day care for adults, child protective services (abuse and neglect reports), foster care, foster care licensing, adoption services, emergency welfare services, community resources, Food Stamps, TANF, Aid to Refugees, Medicaid, Jobs Program, child support, adult services.

Services: Adoption services, adult day programs, adult protective services, child support assistance/enforcement, children's protective services, food stamps/ SNAP, foster homes for dependent children, Welfare to Work programs.

Hours: Monday – Friday | 8:00 am – 4:30 pm

Eligibility: Jefferson County Residents.

Intake Procedure: Phone or personal appearance or letter.

JEFFERSON COUNTY

Soup Kitchens

The Community Kitchens of Birmingham (Woodlawn)

(205) 251-3569

5712 1st Ave North Birmingham, AL 35212

www.thecommunitykitchens.org

Description: Soup kitchen offers a warm, nutritious, midday meal regardless of situation or condition.

Services: Breakfast and Lunch (take out) and a Food Pantry.

Hours: *Breakfast:* Monday – Saturday | 9:00 am – 10:00 am; *Lunch:* Monday – Saturday | 12:00 pm – 1:00 pm.

Eligibility: Anyone can eat at the soup kitchen.

The Community Kitchens of Birmingham (Southside)

(205) 251-3569

1024 12th Street South, Birmingham, AL 35205

www.thecommunitykitchens.org

Description: Soup kitchen offers a warm, nutritious, midday meal regardless of situation or condition.

Services: Lunch (take out) and a Food Pantry.

Hours: *Lunch:* Monday – Saturday | 12:00 pm – 1:00 pm

Eligibility: Anyone can eat at the soup kitchen.

Firehouse Ministries

(205) 252-9571

626 2nd Avenue North, Birmingham, AL 35203

www.firehousesshelter.com

Description: Shelter/food/other services for homeless men, 18 years old and up, in Metro Birmingham.

Services: Shelter Programs (emergency shelter, professional case management, day shelter, meals program, clothes closet, pre-treatment addiction program and Literacy & GED Programs,) Housing Programs (Transitional, Permanent Supportive Housing for mentally impaired, Permanent Supportive Housing).

Hours: *Lunch to all homeless:* Daily | 11:30 am

Eligibility: Homeless men 18 years and older.

Intake Procedure: By phone or personal appearance.



JEFFERSON COUNTY

Shelter/Housing

Neighborhood Housing Service of Birmingham, Inc.

(205) 328-4292

601 19th Street North, Birmingham, AL 35203

www.nhsbham.org

Description: Housing Counseling Program and Healthy Housing Initiative

Services: Housing Counseling Program: Partners with the local public housing authority to provide housing counseling, stabilization services, rental assistance, and homeownership education to qualifying residents. **Healthy Housing Initiative:** Eligible homeowners receive repairs to improve the condition of their home.

Hours: Monday – Friday | 8:00 am – 5:00 pm

Eligibility: Anyone is eligible. We primarily serve low-to-moderate income families and individuals.

Intake Procedure: Contact (205) 328-4292 for availability or to be added to the waiting list.

US Department of Housing and Urban Development

(205) 731-2617

950 22nd Street North Ste. 900, Birmingham, AL 35203

www.hud.gov

Description: This is a federal agency that provides services to ensure adequate housing for individuals. This agency provides information to the public and investigates discrimination and unfair housing practices.

Services: Community Development Block Grant, agencies, housing discrimination assistance, low income/subsidized private rental housing.

Hours: Monday – Friday | 8:00 am – 4:30 pm

Eligibility: Available to all

Intake Procedure: Call or apply online.

YWCA Central Alabama

(205) 322-9922

309 23rd Street North, Birmingham, AL 35203

www.ywcabham.org

Description: Offers income based low-cost housing to single women or women w/ children (no boys over age of 12).

Services: Independent living communities/complexes, low income/subsidized private rental housing.

Hours: Monday – Friday | 7:00 am – 4:00 pm

Eligibility: Female residents of Jefferson, Shelby, Walker, Blount or St. Clair County. Must meet HUD definition of homelessness, priority given to those fleeing domestic violence situations.

Intake Procedure: Applicant can go online under www.ywcabham.org to fill out an application & submit it - it will be reviewed by someone with YWCA & someone will get back in touch with applicant advising them of their eligibility.



JEFFERSON COUNTY

Shelter/Housing (cont.)

Housing Authority of Bessemer

(205) 481-4420

1515 Fairfax Avenue, Bessemer, AL 35021

www.besha.org

Description: Provides referrals to public housing based on federal regulations. Types of housing offered are Section 8, government housing, and complexes for older adults.

Services: Provides referrals to public housing based on federal regulations. Types of housing offered are Section 8, government housing, and complexes for older adults.

Hours: Monday – Friday | 7:30 am – 4:30 pm. *Closed from 12:00 pm – 1:00 pm for lunch.

Eligibility: Available to all.

Intake Procedure: Apply online or in person.

Housing Authority of Birmingham

(205) 521-0774

1826 3rd Ave S, Birmingham, AL 35233

www.habd.org

Description: Provides housing counseling, public housing, and rental assistance to eligible persons in privately-owned housing (married, low income, or over 21 with dependents and low income, or single aged 62 and older or disabled), Section 8 lease/purchase home ownership program, Section 8 leased housing, disaster housing assistance program, security (residents), and community services.

Services: Housing authorities.

Hours: Monday – Friday | 8:00 am – 5:00 pm

Eligibility: Married, low-income, or over 21 with dependents and low income, singled aged 62 and up, or disabled.

Intake Procedure: Apply in person at location of housing community listed on website.

Tarrant Housing Authority Birmingham

(205) 841-2270

624 Bell Avenue, Tarrant, AL 35217

www.jccal.org

Description: Public housing; no emergency housing.

Services: Housing authorities.

Hours: Monday – Thursday | 8:00 am – 4:00 pm; Friday | 8:00 am – 12:00 pm

Eligibility: Low-to-moderate income, no criminal background, good rental history, and landlord references.

Intake Procedure: Application by appointment, applicants placed on waiting list. No emergency housing.



JEFFERSON COUNTY

Shelter/Housing (cont.)

Jimmie Hale Mission – Jessie's Place

(205) 323-0170

2305 5th Avenue North, Birmingham, AL 35203

www.jimmiehalemission.com

Description: Jessie's Place is a shelter for homeless women and women with children.

Services: Provides a holistic approach to healing from trauma, instability, and dangerous circumstances. All women at Jessie's Place receive much needed medical, dental, and mental health care, legal assistance, spiritual care, education remediation including GED and literacy classes, life skills education including parenting classes, and work readiness training. Children also receive medical, dental and vision care, as well as educational tutoring and spiritual care.

Hours: 24 hours

Eligibility: Women age 19 and up and children (boys must be 10 and under).

Intake Procedure: Must apply online at www.jessiesplace.com. Within 24-48 hours, the director will be in touch with you.

Jimmie Hale Mission – Shepura Men's Center

(205) 323-5878

3420 2nd Avenue North, Birmingham, AL 35222

www.jimmiehalemission.com

Description: Homeless shelter for men.

Services: Helps clients develop five areas of personal health: physical, mental, relational, vocational, and spiritual.

Hours: 24 hours

Eligibility: Men age 19 and up

Intake Procedure: Must apply online at www.jessiesplace.com. Within 24-48 hours, the director will be in touch with you.

Pathways

(205) 322-6854 or (205) 322-7402

409 Richard Arrington Jr Boulevard North, Birmingham, AL 35203

www.pathwayshome.org

Description: For women and moms with children experiencing homelessness: Emergency shelter, permanent supportive housing for women with a serious mental health diagnosis, overnight emergency shelter and childcare for families experiencing homelessness.

Services: Domestic violence shelters, homeless shelter for women, transitional housing/shelter for single mothers.

Hours: Hours of operation vary depending on the program.

Intake Procedure: Visit www.pathwayshome.org/contact and fill out contact form on the website.



JEFFERSON COUNTY

Shelter/Housing (cont.)

YWCA Domestic Violence Services

24 Hour Line: (205) 322-4878

Community Housing: (205) 322-7867

309 23rd Street North, Birmingham, AL 35203

www.ywcabham.org

Description: Provides confidential shelter and case management for victims and their children in need of refuge resulting from an abusive relationship.

Services: Victim/survivor assistance, legal services, shelter services, counseling services, supportive services, prevention and outreach.

Hours: Monday - Friday | 7:00 am - 4:00 pm

Eligibility: Resident of Jefferson, Blount or St. Clair Counties.

Intake Procedure: Call phone numbers listed.

Substance Abuse/Addiction

Affordable Counseling Therapy

(205) 933-7442

200 Century Park South, Suite 116 Birmingham, AL 35216

www.actbirmingham.org

Description: Provides counseling, community health fairs, information on addiction/co-addiction. Speakers available on related topics for churches or organizations. The agency provides full counseling services not only addiction counseling.

Services: Counseling (family/ individual/marriage counseling services, and substance abuse, substance abuse education/prevention). Fees: sliding fee starting at \$30.00; some scholarships are available.

Hours: Monday - Friday | 8:30 am - 4:30 pm

Eligibility: Resident of Jefferson, Shelby, Walker, Blount, or St. Clair County; telehealth available for all counties.

Intake Procedure: Call for appointment; paperwork provided via email.

Substance Abuse and Mental Health Services Administration National Helpline

1-877-726-4727; Crisis, call 988

National Helpline out of Rockville, MD

www.samhsa.gov

Description: For individuals or family members facing mental and/or substance use disorders.

Services: Provide referrals to local treatment centers, support groups, and community based organizations.

Hours: 24 hours a day | 365 days per year

Eligibility: Individuals or family members facing mental health and/or substance use disorders.



Substance Abuse/Addiction *(cont.)*

Aletheia House

(205) 324-6502

201 Finley Avenue West, Birmingham, AL 35211

www.specialkindofcaring.org

Description: A community-based organization that has been providing low-cost substance abuse treatment and prevention services to individuals and the communities in which they live.

Services: Drug & alcohol treatment, women's services, affordable housing, healthcare, HIV services, medication-assisted treatment and veteran services.

Hours: Monday - Friday | 8:30 am - 5:00 pm

Eligibility: Desire to stop using drugs. Resident of Jefferson, Shelby, Walker, Blount or St. Clair County.

Intake Procedure: Call for appointment.

Crossroads To Intervention

(205) 202-5620

1909 Bessemer Road, Birmingham, AL 35208

www.crossroadstointervention.com

Description: A comprehensive preventative education program for substance abuse and other sociopsychological illnesses.

Services: Rehabilitation Program Covers: Substance Abuse Services, Alternative Lifestyles, Anger Management, Domestic Violence, Outpatient Drug and Alcohol Treatment, Registered Sex Offender Counseling, Complete Psychosocial Parenting Classes.

Hours: Monday - Friday | 9:00 am - 8:00 pm; Saturday | 11:00 am - 1:00 pm; Sunday | 3:00 am - 5:00 pm.

Eligibility: Desire to live drug free. Resident of Jefferson, Shelby, or Walker County.

Intake Procedure: Phone or personal appearance.

Fellowship House

(205) 933-2430

1625 12th Avenue South, Birmingham, AL 35205

www.fshbham.org

Description: Substance abuse services.

Services: Provides residential rehabilitation for males and females, long term residential services for dual disorder clients who have psychiatric and substance abuse diagnosis, alcohol and drug treatment and education, assessment and referral.

Fees: Sliding scale based on income, all insurance including Medicaid and Medicare is accepted.

Hours: 24 hours

Eligibility: Age 19 and up, male and female, and 72 hour sobriety. Resident of Alabama.

Intake Procedure: Phone or personal appearance. Monday - Thursday | 7:30 am.



JEFFERSON COUNTY

Substance Abuse/Addiction *(cont.)*

Jefferson – Blount – St. Clair Mental Health Authority
(205) 595-4555
940 Montclair Road, Suite 200, Birmingham, AL 35213
www.jbsmentalhealth.com

Description: Mental Health Services.

Services: Referrals to local mental health clinics, residential care for persons with serious mental illness and intellectual disabilities, housing programs for individuals with a serious mental illness, homeless services project, community based training programs for persons with intellectual disability and serious mental illness, information and referral for the individuals with a mental disability, Probate Court Liaison, Bryce Hospital Liaison, outreach case management services for adults with a serious mental illness, outreach case management and in home intervention services for seriously emotionally disturbed children and their families, Family Court Liaison, Department of Human Resources, support groups.

Hours: Monday – Friday | 8:00 am – 5:00 pm

Eligibility: Resident of Jefferson, Blount, or St. Clair County.

Intake Procedure: Call for appointment.

Narcotics Anonymous

To find a meeting near you, call (800) 913-2720
209 20th Street North #170, Birmingham, AL 35203
www.narcotics.com

Description: A self-help group for people having problems with illegal or prescription drugs. 12-step structured program. Call the 24 hour answering service for the current listing of meetings.

Services: Drug dependent support groups, family/friends of drug abusers, support groups, substance abuse counseling.

Hours: Group meeting times listed online. Search for group meetings in your city at www.narcotics.com.

Eligibility: Open to all.

Noah's Ark Child and Family Treatment Center

(205) 502-7278
1728 5th Avenue North, Birmingham, AL 35203
www.noahsarktreatmentcenter.com

Description: Noah's Ark provides mental health care services to individuals and families.

Services: Mental Healthcare Services.

Hours: Monday – Friday | 8:30 am – 6:30 pm

Eligibility: Blount, Jefferson and Shelby Counties.

Intake Procedure: Accepts BC/BS & Medicaid – Languages: Spanish and English.



Substance Abuse/Addiction (cont.)

Alcohol Drug Abuse Treatment Centers – Pearson Hall

(205) 923-6552

2701 Jefferson Avenue Southwest, Birmingham, AL 35204

www.adatc.org

Description: Detoxification, individual and group counseling, family services, chemical dependency education, aftercare services, speakers bureau, outpatient intervention services, residential treatment program for women.

Services: Client assessments; medically supervised detoxification; group counseling; individual counseling; family counseling; educational lectures; nutritional counseling; individualized treatment planning; self help group meetings; psychiatric services; after care services

Hours: Monday – Friday | 9:00 am – 5:00 pm

Eligibility: Chronic drinking or drug abuse problems, non-psychotic; without serious medical problems. Resident of Alabama.

Intake Procedure: Call for appointment.

UAB Substance Abuse Programs – Beacon Addiction Treatment Center

(205) 917-3733

401 W Beacon Pkwy, Birmingham, AL 35209

www.uabmedicine.org/specialties/beacon-recovery-program

Description: Provides adolescent treatment, Antabuse therapy, brief treatment, drug/alcohol education, family therapy, group counseling, individual therapy, intensive outpatient treatment, urinalysis testing and reporting.

Hours: Monday – Thursday | 8:00 am – 5:30 pm; Friday | 8:00 am – 5:00 pm

Eligibility: Primary diagnosis of alcohol or drug abuse or dependency.

Intake Procedure: Call for appointment. Please leave a voicemail.



Behavioral/Mental Health

Christ Health Live Oaks Clinic

(205) 972-0264

5804 1st Avenue South, Birmingham, AL 35212

www.christhealthcenter.org

Description: The Live Oaks Clinic provides mental health education, counseling, and medication management.

Services Provided: Child/Adolescent Psychiatry (birth to senior in high school); Adult Psychiatry (ages 14 and older); Medication Management.

Hours: Monday – Friday | 7:45 am – 5:00 pm, last available appointment of the day is 4:30 pm.

Eligibility: Most forms of insurance, including Medicaid and Medicare, accepted.

We also accept uninsured patients on a self-pay basis.

Intake Procedure: Ask your primary care provider to fax a referral to our office at 205-972-0267.

Jefferson – Blount – St. Clair Mental Health Authority

(205) 595-4555

940 Montclair Road, Suite 200, Birmingham, AL 35213

www.jbsmentalhealth.com

Description: Mental Health Services.

Services: Referrals to local mental health clinics, residential care for persons with serious mental illness and intellectual disabilities, housing programs for individuals with a serious mental illness, homeless services project, community based training programs for persons with intellectual disability and serious mental illness. As well as, a probate court liaison, bryce hospital liaison, outreach case management services for adults with a serious mental illness, outreach case management and in home intervention services for seriously emotionally disturbed children and their families, family court liaison.

Hours: Monday – Friday | 8:00 am – 5:00 pm

Eligibility: Resident of Jefferson, Blount, or St. Clair County.

Intake Procedure: Call for appointment.

UAB Comprehensive Community Psychiatry Program

(205) 934-4108

Community Care Building

908 20th Street South, Birmingham, AL 35294

www.uab.edu/medicine/psychiatry/clinical/community-psychiatry

Description: Services include evaluation, medication, follow-up, day treatment, patient and family education, assertive community treatment, limited psychotherapy, neuropsychological evaluation. Similar services available for children and adolescents.

Hours: Monday – Friday | 7:30 am – 5:00 pm

Eligibility: Live in the UAB Catchment area, seriously mentally ill adults and seriously emotionally disturbed children.

Intake Procedure: Call (205) 934-7008.



Behavioral/Mental Health *(cont.)*

JBS Western Mental Health Clinic
 (205) 788-7770
 1701 Avenue D Ensley, Birmingham, AL 35218
www.jbsmentalhealth.com

Description: Provides outpatient services, inpatient services, partial hospitalization, emergency services, consultation, and education.

Hours: Monday – Friday | 8:00 am – 4:30 pm

Eligibility: Adults and children who are residents of Western Jefferson County.

Intake Procedure: Call (205) 788-7770 and ask for an intake worker.

Transportation

AIDS Alabama
 (205) 324-9822
 3529 7th Avenue South, Birmingham, AL 35222
www.aidsalabama.org

Description: Support services for individuals who are HIV positive in Alabama.

Services Provided: Provides transitional and permanent housing, case management, prevention education, transportation, substance abuse treatment, health insurance continuation, emergency utility assistance, and rental assistance.

Hours: Monday – Thursday | 9:00 am – 4:00 pm

Eligibility: HIV positive, low income, resident of Alabama.

Intake Procedure: Call (205) 324-9822 – Must leave a message for a call back.

Alabama Medicaid Non-Emergency Transportation Program
 1-800-362-1504; select Member Option #4
 486 Palisades Blvd, Birmingham, AL 35209
www.medicaid.al.gov

Description: The program is set up to provide reimbursement for transportation to and from Medicaid covered medical appointments and referrals to Medicaid paid transportation providers.

Hours: Monday – Friday | 8:00 am – 4:00 pm, except on major state holidays.

Eligibility: Medicaid recipients.

Intake Procedure: Call number for appointment or apply online.

American Cancer Society
 1 (800) 227-2345; select Member Option #3
 1100 Ireland Way, Birmingham, AL 35205
www.cancer.org

Description: Support for cancer patients.



JEFFERSON COUNTY

Transportation (cont.)

Services: Transportation Program to support individuals with a cancer diagnosis.

Intake Procedure: Contact 1 (800) 227-2345 for availability. Support is available 24/7 at cancer.org where patients can chat live.

Hours: Call line is 24/7

Eligibility: Individuals with a cancer diagnosis.

Intake Procedure: For assistance reach out to call number listed then press 3 for the transportation program. Then press 1 to see if a program is active in your area. Then you will be prompted to enter your zip code.

ClasTran

(205) 325-8787

2100 16th Avenue South, Suite 55, Birmingham, AL 35205

www.clastran.com

Description: Medical and non-medical transportation for persons 60+, disabled or traveling to and from a rural area.

Services: Medical and non-medical transportation for persons 60+, disabled or traveling to and from a rural area. Round Trip fare is \$8.00.

Hours: 7:00 am – 5:00 pm

Eligibility: HIV Positive, low income, residents of Alabama in Jefferson, Shelby, and Walker Counties.

Intake Procedure: Print application from website and submit via mail.

Traveler's Aid of Greater Birmingham

(205) 322-5426

Contact Person: Dispatcher

1605 5th Avenue North, Birmingham, AL 35203

www.travelersaidbirmingham.com

Description: Provides counseling and emergency assistance to travelers, runaways, newcomers, mobile families, and individuals. Transportation assistance for medically indigent to local health care providers.

Services: Provides counseling and emergency assistance to travelers, runaways, newcomers, mobile families, and individuals in Blount, Jefferson, Shelby, St. Clair and Walker Counties. The Senior Ride Program provides no-cost transportation to medical appointments for the elderly and disabled in Jefferson County only.

Hours: Monday – Friday | 8:00 am – 4:00 pm

Eligibility: Travelers, runaways, newcomers, mobile families, and individuals and medically indigent individuals needing transportation.

Intake Procedure: For assistance call (205) 322-5426. To apply for the Senior Ride Program, print application online, complete and mail to Traveler's Aid with copy of current State ID and copy of SSI Award Letter/or letter from SSI stating not receiving SSI.



JEFFERSON COUNTY

Transportation (cont.)

Max VIP Paratransit

(205) 521-0180 or (205) 521-0101

Contact Person: Alicia Wright, ADA Officer: (205) 961-5614

1801 Morris Avenue, Birmingham, AL 35203

www.maxtransit.org

Description: Transportation to and from medical and non-medical appointments.

Services Provided: Transportation to and from medical and non-medical appointments.

Round trip fare of \$4.00.

Hours: Monday - Friday | 5:30 am - 7:00 pm; Saturday | 6:00 am - 7:00 pm;

Sunday | 12:00 pm - 5:00 pm

Eligibility: Inability to navigate the fixed bus route system independently, lack of accessible vehicles, stations or bus stops and Specific Impairment related condition(s).

Intake Procedure: Call and request an application to be mailed.

Collat Jewish Family Services BUZ-A-BUS

(205) 879-3438

Social Work Department

3940 Montclair Road, Birmingham, AL 35213

www.cjfsbham.org

Description: Transportation to essential medical appointments, pharmacy, and bank.

Services: Within a 5 mile radius of the office on Montclair Road, transportation to medical appointments, pharmacy, and bank. Each one-way ride is \$5 (fees may be adjusted for those unable to pay full fee). There is an annual membership fee of \$30.

Hours: Monday - Thursday | 8:00 am - 4:00 pm; Friday | 8:00 am - 3:30 pm

Eligibility: Disabled and/or 60+

Intake Procedure: Call and leave a message and a social worker will return your call to set up eligibility screening and enrollment.

Kid One Transport

(205) 978-1000 or (800) 543-7143

Mailing Address: P.O. Box 11864, Birmingham, AL 35202

www.kidone.org

Description: Transportation for children to Medicaid-covered medical appointments and transportation to and from prenatal and postpartum appointments.

Services: FREE - Medicaid paid transportation.

Hours: Monday - Friday | 6:30 am - 4:30 pm; Transport Hours: 7:30 am - 5:00 pm

Eligibility: 19 years of age or younger and for women to prenatal appointments and postpartum appointments.

Intake Procedure: Online application or phone. Initial application 2 weeks in advance of appointment.

SHELBY COUNTY

Food Programs

Community Food Bank of Central Alabama

(205) 942-8911

107 Walter Davis Drive, Birmingham, AL 35209

www.feedingal.org

Description: Ensure people in need can access emergency food near where they live.

Services: Food Assistance.

Hours: Monday – Friday | 7:30 am – 4:00 pm

Eligibility: Jefferson, Shelby and other counties throughout the state.

Intake Procedure: On webpage: Click *Find Food* to see the Agency Finder Tool, Find Distribution Calendar and Summer Meal Programs.

First Baptist Church of Alabaster Food Ministry

(205) 222-6809

903 Third Avenue NW, Alabaster, AL 35007

www.fbc.alabaster.org

Description: Drive through food ministry.

Services: Food drive through.

Hours: 2nd and 4th Monday of each month | 12:00 pm – 2:00 pm

Eligibility: Must live in zip codes 35007, 35114, 35080 and 35124 and those in Alabaster

Intake Procedure: Call to schedule phone appointment.

Upper Room Church

(205) 665-4993

656 Highway 8, Montevallo, AL 35115

www.upperroomchurch.org

Description: Food Assistance.

Hours: 2nd Saturday of each month | 10:00 am. Must complete application. Call first.

Eligibility: Those eligible for SNAP, Medicaid, etc.

Intake Procedure: Call number(s) listed.

Salvation Army - Shelby County Corps

(205) 663-7105

Contact Person: Linda Bibb

108 Plaza Circle, Suite E, Alabaster, AL 35007

www.salvationarmyalma.org/birmingham/about-us/community-centers/

Description: Provides emergency food assistance to the community.

Services: Provides immediate emergency assistance to those in need: food, utility assistance, counseling, clothing, medical RX assistance, disaster assistance, Christmas assistance (toys & food), youth and adult programs.

Hours: Monday – Thursday | 9:00 am – 4:30 pm

Eligibility: Residents of Shelby County.

Intake Procedure: Call office and Linda Bibb will direct call.



SHELBY COUNTY

Food Programs (cont.)

Shelby Baptist Association Church

(205) 669-7858

Contact Person: Delight Davis

205 Walton Street, Columbiana, AL 35051

www.shelbybaptist.org

Description: Food, clothing, furniture, thrift store onsite, prayer ministry, school supplies, utility assistance.

Services: Food every other month, clothing 2 x per year, furniture, household items, school supplies 1 x per year, rental and utility assistance once every three years.

Hours: Details once appointment made via phone.

Eligibility: Shelby County Residents only.

Intake Procedure: Call during office hours to make an appointment. Office Hours: Monday - Thursday: 8:30 am - 4:30 pm; Friday: 8:30 am - 12:30 pm

Middle Alabama Area Agency on Aging – SENIOR FOOD CENTERS

(205) 670-5770

1097 7th St. SW, Alabaster, AL 35007

15863-A Highway 25, Calera, AL 35040

110 Mildred Street, Columbiana, AL 35051

434 Vine Street, Montevallo, AL 35115

5452 Cahaba Valley Road, Birmingham, AL 35242

39331 Highway 25, Harpersville, AL 35078

www.m4a.org

Description: Congregate for meals, social enrichment activities.

Services: Meals, day trips and other activities for participants. \$2.00 donation requested for meals at senior centers.

Hours: Call for details.

Eligibility: 60 years of age and older or married to someone 60 years of age or older.

Intake Procedure: Call for details.

Grace Klein Community

(205) 490-7516

2652 Old Rocky Ridge Road, Vestavia, AL 35216

www.gracekleincommunity.com

Description: Food support drive-thru sites.

Services: Food support drive thru sites in Jefferson and Shelby Counties.

Hours: Monday – Friday | 9:00 am – 5:00 pm. Distribution times and days vary at each site.

Eligibility: Available to all.

Intake Procedure: Go to website. Click on *Our Services > Local > Food > "Click Here to find drive-thru sites near you."*



SHELBY COUNTY

Food Programs *(cont.)*

Manna Ministries
(205) 953-5001
333 Smokey Road, Alabaster, AL 35007
mannaministriesalabaster@gmail.com

Description: Drive through food boxes.
Services: Free Food Box.
Hours: Every Saturday, 8:00 am - 10:00 am

Food Stamps/SNAP

Shelby County Department of Human Resources
(205) 669-3000
987 Highway 70, Columbiana, AL 35051
www.dhr.state.al.us

Description: Adoption, adult and child protective services, temporary assistance, child support services, daycare for children, Food Stamps, foster home care for children and adults, J.O.B.S. (Welfare to work), information and referral service and home studies for the Court.

Services: Adoption services, Adult Foster Homes, Child Abuse Hotline, Child Support Assistance/Enforcement, Children's Protective Services, Food Stamps/SNAP, Foster Homes for Dependent Children, Home maker Assistance, TANF and Welfare To Work Programs.

Hours: Monday - Friday | 8:00 am - 4:30 pm

Eligibility: Shelby County Resident.

Intake Procedure: Phone.

Shelter/Housing

SafeHouse of Shelby County
Crisis Line: (205) 669-7233
Intake Line: (205) 669-1877
Columbiana, AL 35051
www.safehouse.org
email: safehouse@safehouse.org

Description: Emergency safe shelter, case management, counseling, assistance in obtaining social services, court and legal accompaniment, and transitional housing for domestic violence/sexual assault victims.

Services: Case/Care Management, Domestic Violence Hotlines, Domestic violence shelters, Sexual Assault counseling, transitional housing/shelter for single mothers.



Shelter/Housing (cont.)

Hours: 24 hours a day | 7 days a week

Eligibility: Residents of Shelby, Coosa, Clay and Chilton Counties.

Intake Procedure: Call for details.

Housing Authority Calera and Montevallo

(205) 668-0783

1645 21st Avenue, Calera, AL 35040

www.calera-montevallohousing.com

Description: Provides referrals to housing, based on federal guidelines – low-income and government housing.

Services: Housing authorities and Section 8 Housing Choice Vouchers.

Hours: Monday – Friday | 7:30 am – 4:00 pm

Eligibility: Low income, 19 years and older, elderly and/or handicapped.

Intake Procedure: Personal appearance.

Housing Authority Columbiana

(205) 669-6921

111 Alabama Avenue, Columbiana, AL 35051

www.cityofcolumbiana.com/housing-authority

Description: Low cost housing for low-income families.

Services: Housing authorities and Section 8 Housing Choice Vouchers.

Hours: Monday – Friday | 8:00 am – 5:00 pm

Eligibility: Low income, age 62 and up, disabled and/or handicapped, family unit based on income and family composition.

Intake Procedure: Personal appearance.

Family Connection

(205) 663-6301

2 Walker Run, Alabaster, AL 35007

www.familyconnection-inc.org

Description: Adolescent youth shelter, emergency shelter for runaways and homeless.

Services: Shelter, Safe Place Therapeutic outreach.

Hours: 24 hours a day | 7 days a week

Eligibility: Referrals from Juvenile Court, Runaways or Homeless youth.

Intake Procedure: Call (205) 663-6301.



Substance Abuse/Addiction

Substance Abuse and Mental Health Services Administration National Helpline
 1-877-726-4727; Crisis, call 988
 National Helpline out of Rockville, MD
www.samhsa.gov

Description: For individuals or family members facing mental and/or substance use disorders.

Services: Provides referrals to local treatment centers, support groups and community based organizations.

Hours: 24 hours a day | 365 days per year

Eligibility: For individuals or family members facing mental and/or substance use disorders.

Behavioral/Mental Health

Central Alabama Wellness
 (205) 651-0077
 151 Hamilton Lane, Calera, AL 35040
www.centralalabamawellness.org
info@centralalabamawellness.org

Description: Central Alabama Wellness provides Mental Health and Substance Abuse services to individuals in Chilton and Shelby Counties.

Services: Provides an array of services to children, adolescents, and adults dealing with mental illness and/or substance use disorders and intellectual disabilities. These services include individual and group therapy, residential services for qualifying patients, substance abuse treatment, case management, and other community services and referrals.

Hours: Monday - Friday | 8:00 am - 4:30 pm, or by appointment. Emergency services are accessible 24 hours/7 days a week by calling (205) 755-5933 and/or (205) 663-1252.

Eligibility: Accepts Medicaid.

Intake Procedure: Call main office.

National Alliance on Mental Illness (NAMI) Alabama
 Information Line: (205) 202-0827
 Crisis Line: (205) 663-1252 or 988
 NAMI Helpline: 800-950-NAMI (6264) (Monday - Friday, 10:00 am - 10:00 pm)
 PO Box 2036, Alabaster, AL 35007
www.namishelby.org
www.namialabama.org
namishelby@gmail.com

Description: NAMI Alabama is a non-profit grassroots organization providing support, education and advocacy for persons with mental illness, their families, and others whose lives are affected by these brain disorders. NAMI is comprised of family and friends of



Behavioral/Mental Health *(cont.)*

people living with mental illnesses. NAMI offers support groups, educational meetings and access to mental health related resources.

Services: Advocacy for mental illness/emotional disabilities, community mental health agencies, and mental health related support groups.

Eligibility: Services available to general public.

Intake Procedure: Call for further information/assistance.

Transportation

ClasTran

(205) 325-8787 or (877) 826-7876

2100 16th Avenue South, Suite 55, Birmingham, AL 35205

www.clastran.com

Description: Transportation for individuals who are 60+ years old, disabled or traveling to or from rural areas in Shelby, Jefferson and Walker Counties.

Hours: Monday - Friday | 8:00 am - 5:00 pm, except holidays.

Eligibility: Low income, resident of AL, HIV+

Intake Procedure: Call for details. Fees: \$4 one way/\$8 round trip within Shelby, Jefferson and Walker Counties.

KID ONE Transport

(205) 978-1000 or (800) 543-7143

Mailing Address: P.O. Box 11864, Birmingham, AL 35202

www.kidone.org

Description: Transportation for children to regular doctor/agency appointments and transportation to and from prenatal and postpartum appointments.

Services: Free/Medicaid paid transportation.

Hours: Office Hours: Monday - Friday | 6:30 am - 4:30 pm;

Transportation Hours: 7:30 am - 5:00 pm

Eligibility: 19 years of age or younger, and women to prenatal and postpartum appointments.

Intake Procedure: Apply online or by phone.

General Assistance Information

211 Alabama

Dial 2-1-1 or text or call (888) 421-1266

www.211connectsalabama.org

Description: Service helps with locating assistance for basic human needs, government information, employment support, and health resources.